

SONESTA INTERNATIONAL HOTELS CORPORATION'S NOTICE OF COMMITMENT TO HEALTH, SAFETY & SECURITY

Sonesta is committed to the health and safety of our employees, guests and visitors as well as the safeguarding of their privacy and private information. Sonesta strives to create policies and procedures that reflect that commitment and requires that all Sonesta operations comply with all applicable health, safety and security laws.

GUEST & EMPLOYEE HEALTH & WORKPLACE SAFETY

Sonesta has implemented numerous practices, procedures and guidelines to ensure that we provide a safe and healthy environment for all of our guests and employees.

Sonesta is proud to have been the first hospitality company to be Verified with Forbes Travel Guide, obtained by completing—and maintaining—verification on more than 360 global health security standards. The assessment covers:

- Health and hygiene protocols;
- Cleaning products and procedures;
- Masks and PPE;
- Ventilation;
- Management accountability; and
- Health safety communication with guests and employees.

Sonesta created the Stay Safe with Sonesta program to meet or exceed applicable CDC and other federal, state and local guidelines and requirements. Specifically, the Stay Safe with Sonesta program includes:

- Enhanced public area cleaning and sanitizing, including meeting and event spaces;
- Enhanced guestroom cleaning and sanitizing protocols;
- Team member safety and preparedness; and
- Safe food preparation and service practices

Sonesta also maintains rigorous health and safety management systems to ensure a safe environment for our guests and our employees. Sonesta complies with all workplace-related regulations, including those of the Occupational Safety & Health

Administration (OSHA), and such compliance is regularly monitored by external stakeholders and Sonesta’s internal audit team.

Additional information about our Stay Safe with Sonesta program is available at sonesta.com/staysafe

GUEST PRIVACY & SECURITY

Sonesta requires that all guest personal information be kept confidential and not be disclosed to anyone except the guest. Sonesta strictly regulates the issuance of room keys and entrance to guest rooms. Sonesta requires the production of a search warrant for law enforcement to enter a guest room and/or a determination by Sonesta management that there is an imminent risk to the safety of guests or employees.

Sonesta complies with all applicable laws concerning the use and storage of guest personal information and implements rigorous protocols to protect the same from unwanted or inadvertent disclosure. Sonesta utilizes guest personal information for only the purpose of providing our guests with the best experience possible.

Further detail on Sonesta’s approach to guest privacy and security can be found in the Sonesta International Hotels Corporation Privacy Policy and the Sonesta International Hotels Corporation Privacy Notice.

GUEST & EMPLOYEE SAFETY

The safety and wellbeing of Sonesta’s employees, guests and visitors is of the highest importance. As a result, Sonesta strives to implement comprehensive safety standards and ensure that all hotels are positioned to respond appropriately to any unexpected dangers or threats that may arise.

Sonesta engages internal and external stakeholders in the effort to provide a secure environment for all those who visit our properties, through measures such training Sonesta employees in how to mitigate and handle risks at our hotels; conducting thorough safety and security assessments; and drafting and implementing procedures and response plans addressing emergency and crisis situations.

REPORTING CONCERNS AND CONSEQUENCES

We require anyone who knows of a violation of laws, rules, regulations, or this policy to report that violation to a member of our board, our General Counsel/Chief Compliance Officer, or RMR LLC's Director of Internal Audit. You may report such violations as follows:

By written correspondence to:

Sonesta International Hotels Corporation

Chief Compliance Officer

400 Centre St, Newton, MA 02458

By toll-free telephone to: 833-946-0390.

By e-mail to: Compliance@sonesta.com

By use of Sonesta's web site at: <http://ethicspoint.com>

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